

Frequently Asked Questions

Noahlink))) Wireless

Q: *What is Noahlink™ Wireless?*

A: Noahlink Wireless is an industry-standard programming interface based on the Bluetooth Low Energy (BLE) standard, also known as Bluetooth Smart. This means that Noahlink Wireless can provide completely wireless programming between your computer and BLE enabled hearing instruments.



Since its release, Noahlink Wireless has sold over 100,000 units worldwide, and is approved in more than 80 countries.

Q: *Is Noahlink Wireless hard to install and use?*

A: Just plug it into your computer and it is ready to program BLE enable hearing instruments from several hearing instrument companies.

You can run Noahlink Wireless on any computer that meets the Noah System minimum requirements. For more information, visit www.himsa.com.



Q: *Which hearing instruments can be programmed with Noahlink Wireless?*

A: Noahlink Wireless can be used to program BLE enable hearing instruments from thirteen different hearing instrument companies, and the number is growing. For a complete list of licensed manufacturers, click on Noahlink Wireless at www.himsa.com.

It is up to each hearing instrument manufacturer to determine which of their programmable hearing instruments will be Noahlink Wireless compatible. HIMSAs will certify Noah modules for use with Noahlink Wireless, and a list of these modules will be available on our website (www.himsa.com).

Q: *Does Noahlink Wireless replace my current interface?*

A: Noahlink Wireless can only program hearing instruments which have integrated BLE communication. For other hearing instruments you will still need your current programming interface.

Q: *I've heard that Bluetooth is a radio technology. Will Noahlink Wireless interfere with my patients' Assistive Listening Devices?*

A: The currently available FM Assistive Listening Device (ALD) systems operate in either the 72.1 - 75.9 MHz or 216-217 MHz band. Since Bluetooth Low Energy operates in the 2400 - 2483.5 MHz band, HIMSA does not anticipate any interference issues with personal or wide area ALD's.

Q: *Will BLE signals from Noahlink Wireless interfere with other signals or pose any danger?*

A: Bluetooth Low Energy communication is designed for optimal flexibility without interference. The recommended distance between your Noahlink Wireless and a hearing instrument is 3 meters, but in an undisturbed environment with free line of sight, you may experience satisfactory performance at a distance of up to 10 meters.

As with other BLE devices, there is no evidence that the Bluetooth signal used by Noahlink Wireless is in any way harmful to you, your patients with active implants (such as pacemakers) or to unborn children.

Visit our website for a list of guidelines recommended by manufacturers of defibrillators and pacemakers regarding the use of mobile phones.

Q: *How do I order Noahlink Wireless?*

A: As with Noah, you must order Noahlink Wireless through HIMSA member companies and their distributors. Contact your distributor for order and pricing information.

For a list of HIMSA distributors, visit www.himsa.com.

Q: *What do I do if I need service or support for a Noahlink Wireless unit?*

A: If service or support is needed within the warranty period, this will be handled by your Noahlink Wireless distributor.

Q: *What are the minimum requirements for Noahlink Wireless?*

A: Noahlink Wireless supports most PCs with Windows 10 and 11.

However, Noahlink Wireless is not supported on PCs with an ARM processor (for example the Surface Pro X), since it does not support the necessary driver software.

